

These instructions apply to all BerryAlloc High Pressure Floors (HPF).

1. Protect

BerryAlloc HPF is an easy-care, wear-resistant floor with a long lifespan and a hygienic hard surface. If the floor is wet, dirt will stick to it and it will be much more difficult to remove the dirt. To protect your floor, we recommend as follows:

- Place a suitable doormat at your entrance(s) large enough to absorb dirt and/or moisture.
- Sand and dirt can have the effect of "sandpaper" and may cause premature wear and tear or scratches.
- Place felt pads under the legs of chairs and tables to avoid scratches. Equip other furniture and heavy objects with felt pads for safe moving.
- Clear plastic mats are recommended under office chairs with wheels on shipdeck surfaces.

Indoor temperature and relative air humidity

BerryAlloc HPF is produced from wood material that reacts to changes in the indoor climate. The indoor climate should be kept withing the following: room temperature 18-25°C and a relative humidity level between 30-60% (optimum level 40-50%).

During wintertime, the air in the rooms is usually extremely dry, and for this reason it is strongly recommended to use humidifiers to maintain a constant humidity level. In the summer and autumn, when there is a high relative humidity, the concerned rooms should be well ventilated. Too low/high relative humidity may cause irreversible damage to the floor, such as opened joints, warping and squeaking sound.

Static electricity

BerryAlloc HPF is defined as an antistatic floor. If the relative humidity in the room becomes very low, this will reduce the floor's ability to conduct away static charges.

2. Clean

After finished installation the floor will normally be dirty. Therefore, first remove all larger pieces of dirt with a soft brush or a vacuum cleaner. The floor can then be cleaned with a soft and damp microfiber cloth or mop (more details below).

BerryAlloc HPF can be maintained in very little time and with a minimum of effort to keep it in good condition and looking good for many years. Dry cleaning methods are recommended.

In case of stains a soft microfiber cloth and lukewarm water are recommended. If cleaning agents are added to the water, always use a synthetic detergent. Organic detergents will leave a thin film of grease on the surface resulting in visible footprints when walking on the floor.

Kindly use BerryAlloc Cleaner Ultra, which is a phosphate-free and biodegradable cleaning agent that dries without smears, leaving a pleasant fragrance.

Avoid using too much water. Spilled water or other liquids should be wiped off immediately.

N.B.: If the floor becomes wet, it can feel more slippery and have a reduced slip resistance.

Dry methods

For daily cleaning, we recommend that you use a soft brush, vacuum cleaner or dust mop. Microfiber mops are ideal.

Wet methods

Stubborn stains can be wiped off with a damp microfiber cloth and possibly Cleaner Ultra. When needed, BerryAlloc HPF may be cleaned using a microfiber mop, water and Cleaner Ultra. Apply the mixture on the floor surface (step by step in small areas) with either a microfiber cloth/mop or a spray bottle (N.B.: The mixture has to cover the floor surface, also when spraying). Let it work for 3-4 minutes (but don't let it dry), depending on type and grade of dirt. Clean the floor in the lengthwise direction of the plank with a soft microfiber cloth/mop. Rinse cloth/mop in separate water. Wipe the floor afterwards with clean water. No other treatment of the surface is required.

Never use highly concentrated soap solutions on the floor (forms a greasy film on the surface)!

When the floor is equipped with grout lines or V-grooves these need to be cleaned and dried properly.

Do not use any sharp equipment when cleaning the grout lines and V-grooves.

Cleaning machines

Domestic steam cleaners can be used on BerryAlloc HPF in combination with a suitable cloth to prevent direct contact between steam and floorboards. Select a low power setting and avoid staying in one place for too long.

Cleaning machines "walk-behind scrubber driers" can be used for high traffic areas by following the measures described below for all BerryAlloc HPF kind of surface (incl. WSOT). This type of maintenance allows direct use of the cleaned floor, thus limiting the risk of slips and falls.

Technical data and setting of the cleaning machine:

- | | |
|--------------------------|----------------------------|
| - Vacuuming | with soft rubber squeegees |
| - Water tank | 2 (fresh and dirty) |
| - Water temperature | room temperate |
| - Brush rotational speed | 1270 rpm |
| - Brush contact pressure | 100 g/cm ² |
| - Water consumption | 0,3 L/min |
| - Roller brush type | micro fibre |



3. Stains / damage repair

Very stubborn stains can be cleaned as shown in the table below:

Stains	Remove with
Blood	Soft microfiber cloth and cold water
Coffee, tea, chocolate, juice, milk, wine, beverages, grease	Soft microfiber cloth, lukewarm water and a small amount Cleaner Ultra
Rubber, oil, tar, shoe polish, soot, nail varnish, lipstick, drawing ink, colour pencil, chalk, paint	Methylated spirit/white spirit/acetone
Wax from candles, chewing gum	Allow to harden, scrape off carefully using a plastic scraper, clean remains with acetone

Floor with a mat («oiled touch») surface

Stains and shoe marks can during some circumstances easily be seen on such surfaces and needs therefore cleaning more frequently than a conventional BerryAlloc HPF surface. The cleaning of a mat surface will feel like cleaning a wooden floor (a bit more hard-working). Avoid hard rubbing (otherwise it may result in shiny spots on the surface).

N.B.: Never use steel wool or other abrasive cleaning methods on BerryAlloc HPF!

Maintenance

BerryAlloc HPF is a maintenance-free floor, which must only be cleaned using methods as described above in the chapter "cleaning". Damages such as tears and cuts in the surface can be repaired with a filler or parquet melting wax. Seriously damaged floorboards should be replaced.

BerryAlloc HPF must not be waxed, varnished or polished.

One must expect slight changes of the colour in the grout lines and V-grooves if sunlight is not uniformly exposed to the whole flooring surface. Beeswax is recommended for maintenance of grout lines or V-grooves when necessary.

Removability

BerryAlloc HPF can be removed and reinstalled. Therefore, it is possible to replace damaged floorboards. When removing the floorboards, ensure that you follow the dismantling procedure as mentioned in the installation instructions (www.berryalloc.com) for the specific type of floor, so that you do not damage the locking mechanism of the floorboard.

Disposal of any waste material must take place in accordance with the material safety datasheet (MSDS) for BerryAlloc HPF (www.berryalloc.com).

4. Warranty

By following the above instructions, you will extend the longevity of your BerryAlloc HPF and ensure the validity of the warranty. We refer to our warranty conditions or warranty policy for more info.