Cleaning and care instructions
JOKA / INKU Designböden

Maintenance of value:

Thanks to processed surfaces, JOKA / INKU design flooring is easy to clean and care for. The following information on maintenance of value should always be heeded to achieve durability and long-lasting enjoyment of a design floor.

A relative room air humidity of 40-65 % over the course of the year is ideal for the design floor as well as for people's well-being. The room air humidity should therefore be determined regularly with the aid of a hygrometer. As with all other floor coverings, you should protect your design floor from dirt particles by appropriately sized dirt trap zones (mats).
To protect the surface against scratches, suitable soft felt pads (DIN EN 12529) must be fitted under chair legs, table legs and other furniture. The wheels of office chairs, file carts and mobile file cabinets or other mobile objects on wheels must be fitted with soft castors / wheels. In addition, it is possible to protect the floor in these heavily used areas by appropriate floor protection mats.

Initial care after laying

JOKA / INKU design flooring always has a finished coated PUR surface. For this reason, special edge or surface protection is not required. In heavy duty areas (such as doctors' surgeries, hairdressers, car dealerships etc.) coating with a 2-component PU seal may be necessary directly after laying. This achieves a sealed surface and further special requirements on the floor covering can be met.

Cleaning on completion of installation work / maintenance cleaning

We recommend the use of our PVC design care set for cleaning JOKA / INKU design flooring. Use a mop, hair broom or vacuum cleaner to remove coarse dirt. Dilute the PUR cleaning agent enclosed in the ratio 1:200 and wipe with this solution. The cleaning method may have to be adapted depending on the type and degree of soiling.

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Deep cleaning:

Deep cleaning of the floor covering is necessary at certain intervals on account of the load and the degree of soiling this involves. Depending on the load and the type of maintenance cleaning employed, this can be the case every 12-18 months. Stubborn dirt and other residue which spoil the appearance of the surface are removed by deep cleaning. To remove the soiling, a deep cleaning agent is used, diluted from approx. 1:1 to 1:10. The cleaning solution is distributed on the floor covering and worked using a single-disc machine and scrubbing brush or green pad following a soaking time of approx. 10 minutes. In the case of particularly stubborn residues (e.g. several layers of especially old layers of care film) use the deep cleaning agent diluted 1:1. The cleaning waste water is removed completely (using a wet vacuum cleaner with rubber lip nozzle) and the floor covering is then neutralised thoroughly twice with clear water. Then surface priming must be carried out (always heed the processing instructions of the cleaning and care agent manufacturers).

Maintenance of value in the building and in areas of heavy usage:

In order to retain the properties of the PUR factory finish of the floor covering, it is recommendable to carry out treatment with a 2-component PU seal after longer use or if you recognise signs of wear. Please heed the processing instructions of the manufacturer. In preparation, cleaning must be carried out as described in the “deep cleaning” section. However, the use of abrasive pads is absolutely necessary. Processing of the 2-component PU seal must take place in accordance with the valid processing guideline. The floor covering can be used carefully after 24 hours, complete curing is achieved after 7 days.

Important information:

Since design coverings are sensitive to heat, it is especially important near French windows and overhead glazing to ensure there is sufficient shade, so that the surface temperature of the floor covering does not exceed the limit of 29 °C.

When laying has been done without adhesive, cleaning measures with an increased amount of moisture or the risk of puddle formation and standing water must be avoided since this may lead to damage caused by moisture penetrating the seam area of adjacent elements. The same applies to non-waterproof substrates as well as for false floors.

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For hairdressers and car dealerships:
Substances with a colouring or bleaching effect must be cleaned off the floor without delay in order to avoid permanent damage to the appearance. In these areas, additional coating with a stain-resistant 2-component PU seal system is absolutely necessary even when coverings have been treated with PUR in the factory. Direct contact with tyres should be avoided through suitable protective plates.

For the health service:
In areas where hand and skin disinfectants are used, we recommend additional priming using a suitable polymer dispersion material or 2-component PU seal system before initial use.

For heavily frequented areas:
In areas where increased frequencies are to be expected e.g. shops, entrance areas, reception etc. we recommend applying a suitable 2-component PU seal system before initial use.

General instructions:
The direct contact of dyed rubber materials with the floor covering e.g. through dirt trap mats, rubber tyres, rubber wheels and caps on equipment, chair, furniture and table legs can lead to permanent discolouring and must therefore be avoided. Contact points must be protected if necessary. This also applies to products made of terracotta and plastics (e.g. plant pots).

Removing stains and rubber marks:
Stubborn stains and rubber marks that cannot be removed during normal cleaning and care can be removed by a suitable stain remover in connection with a cloth or white / red pad. Rinse off with clear water immediately afterwards. Remove stains without delay as far as possible, since certain stain types remain stuck to the covering as it ages and can then only be eliminated with a great deal of effort or incompletely.

Note
Due to the large number of different manufacturers of cleaning agents and cleaning equipment etc., these cleaning and care instructions can only approximately describe the respective cleaning process. To achieve a perfect result, ask a special company suitable for your on-site circumstances for advice.

By handing over these cleaning and care instructions, the floor layer has fulfilled their obligation in compliance with DIN VOB 18365 “Floor laying work”. The recognised rules of the trade and current technical standard apply. The specifications and processing guidelines of the covering and cleaning agent manufacturers must also be heeded.

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